



Linhas aéreas inteligentes

# Fact sheet



## GOL. Intelligent Airlines. Profile.

- The largest airline in Latin America to operate with the lowest cost and best fares
- Based in Sao Paulo, Brazil (Airport CGH)
- Over 900 daily flights to 70 destinations
- Interline agreements with 78 airlines
- Young and modern fleet comprised of 120 Boeing 737-700 and 737-800 NG aircraft
- Average fleet age 7.1 years
- Smiles loyalty program available to more than 560 destinations



## Fleet

MODERN, NEW, SAFE, LATEST TECHNOLOGY

- 120 Operating aircraft
- Average age of 7 years



**1st** Brazilian air company to operate with the new 737-800 NG Sky Interior

- New layout and lighting
- Bigger baggage compartments
- Ensuring a more pleasant traveling experience

The new Boeing 737 800 Next-Generation Short Field Performance 2.0 is already operating on our routes.

**1st** Air company in Latin America to acquire 60 Boeing 737 MAX models (to be delivered in 2018)

**Replacement of wheel and brake systems.**

- Better performance in short fields
- 20% increase in seats offering compartments

## Network

With GOL, Brazil is a place full of opportunities.

### GOL's Values

- Safety
- Low Cost
- Intelligence
- Service

### Partnerships



- 63 domestic and 7 international destinations
- Dominant position in main Brazilian airports
- International routes: Buenos Aires, Punta Cana and Santiago
- Nearly 900 daily flights to 70 destinations
- SMILES: the largest mileage program in Latin America

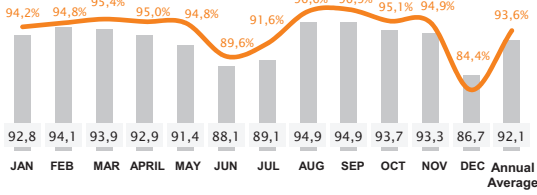


# GOL punctuality

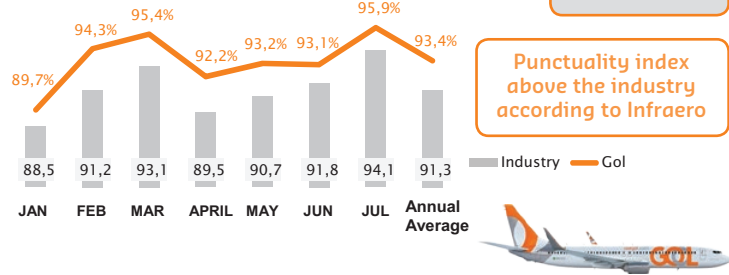
GOL always prized for excellence in punctuality of its flights



In 2013 GOL was the most punctual airline company\*. Index 93.6% - average of the year.



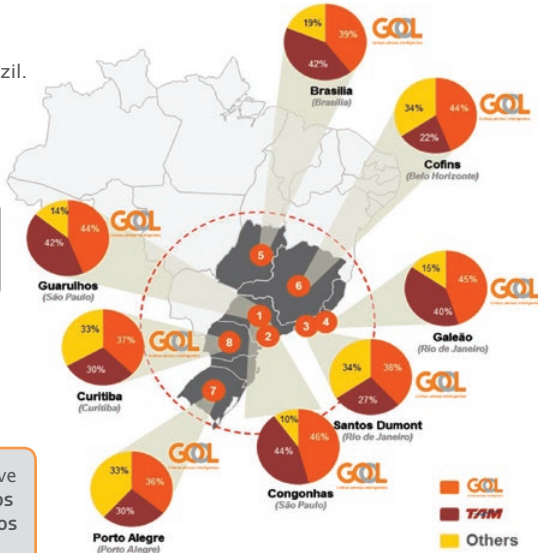
In 2014 we reinforce the commitment of excellence in punctuality. Index 93,4% average of the year.



Punctuality index above the industry according to Infraero

# Brazilian Airport Dominance

GOL has the largest presence in airports with greater flow of business trips in Brazil.



Special focus on the CORPORATE market

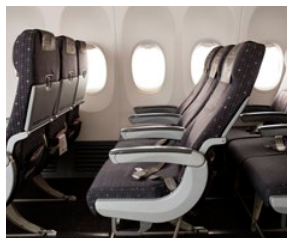
Efficient and Consolidated network flight

Leader in restrictive airports as: Santos Dumont, Guarulhos and Congonhas



# Premium Class

- Priority check in and boarding
- Premium Lounge access (GRU/SCL/EZE)
- Exclusive baggage compartments
- Seats with more legroom
- Comfort kit
- Welcome drink, hot meals and snacks
- Reserved lavatories
- 150% mileage accrual on Smiles account



# Airport Facilities

## Premium Lounge\*

- Business center
- Shower rooms
- TV
- Free Wi-Fi
- Newspapers
- Magazines
- Complementary beverages
- Electronic charging stations



## GOL Air Shuttle

GOL equipped buses that transport GOL, Delta and Air France/KLM passengers for free between

CGH/GRU airports with free WI-FI and TV.



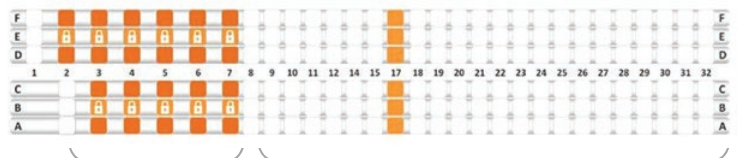
\*Simply present your ticket at boarding

## Airports: GRU/GIG

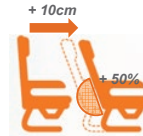
\*Only available for GOLD and DIAMOND Smiles clients

# GOL Conforto

- Exclusive baggage compartments
- Better efficiency
- Better on board experience for our clients
- Complimentary for Diamond or Elite customers



**GOL + Conforto**  
34 inches (86.4cm)  
Up to 50% more recline  
Blocked middle seat



**GOL +**  
31 inches (78.7cm)  
Special Seat-Emergency Exit

# Special Seats

- Passengers can opt for more space and comfort during the flight
- Available for purchase or at check-in



## Emergency Exit

- Seats located in the emergency Exit available for purchase on all flights
- Complimentary meals, snacks and beverages on all international flights
- Snacks served on domestic flights



## GOL + Conforto

- Seats located between rows 01 to 07
- Available for R\$30 (USD 15) on the routes between SDU-BSB and SDU-VIX

## Important!

For Smiles Diamond and Flexible Fare, Special Seats at no additional charge.

\*FREE SERVICE\*